



Managed Care Commission

Wednesday, March 18, 2020

4:00 – 5:30 p.m.

595 Center Avenue
Conference Room 200
Martinez, CA 94553

AGENDA

4:00pm 1.0	Call to Order by Chair	Steve Van Wart, Chair
2.0**	Approval of Agenda	MCC Members
3.0**	Approval of the Minutes	MCC Members
4.0	Public Comment	Public
5.0	Commissioner Comments	MCC Members
6.0	Health Services Division, Behavioral Health Services	Suzanne Tavano
7.0	Optum Behavioral Services	Jonathan Gainor
8.0	Key Reporting CCHP Staff	
8.1	Member Services & Grievances	Belkys Teutle
8.2	Marketing & Member Outreach	Suzanne Tsang
8.3	Pharmacy Department	Joseph Cardinali
8.4	Case Management	Pam Lee
8.5	Utilization Management	Krystal Placheta
9.0	CEO Updates	Sharron A. Mackey
9.1	New Benefits for 2020	
	<ul style="list-style-type: none">• Optional Benefits Matrix• Enhanced Care Management• In Lieu of Services• Long Term Care Services• Transplants	
9.2	CCHP Program Goals for 2020	
9.3	Major CCHP Staffing Changes	
10.0	Review & Approval of Progress Reports	Sharron A. Mackey
10.1	Medi-Cal Enrollment Trend Report	
10.0	Meeting Schedules	Steve Van Wart, Chair
12.1	Next Meeting – June 17, 2020	
13.0	Adjournment	Steve Van Wart, Chair

(** Indicates anticipated action item. Times are approximate and may vary. Facility is handicap accessible).

The Managed Care Commission (MCC) will provide reasonable accommodations for persons with disabilities planning to participate in MCC meetings who contact Kendall Morrison at (925) 313-6035 least 48 hours before the meeting.

Unless otherwise indicated below, Contra Costa Health Plan / Community Plan, hereby adopts all issues, findings, or resolutions discussed in the Agenda for Contra Costa Health Plan's Managed Care Commission, dated Wednesday, December 18, 2019 and attached herein.

Excepted Matters: None