

**Contra Costa County Enterprise Systems Catalog**  
**as of July 1, 2022**  
**Sorted by System Name**

Primary Custodial Department	Submitted by Department	System Name	Current System Product	Current System Vendor	System Purpose	Kinds of Data Stored	Frequency of Data Collection	Frequency of Data Updates
Agriculture Weights and Measures	Agricultural Commissioner/Sealer of Weights and Measures	CalAgPermits	CalAgPermits Version 3.9.7.6	CaliCo Solutions	Track pesticide permits and use	Permit and pesticide use information	Daily	Daily
Agriculture Weights and Measures	Agricultural Commissioner/Sealer of Weights and Measures	CalPeats	CalAgPermits Version 1.31.0.0	CaliCo Solutions	Track pesticide inspections and investigations	Pesticide Application and investigation information	Daily	Daily
Agriculture Weights and Measures	Agricultural Commissioner/Sealer of Weights and Measures	Device Registration Database	Microsoft Access	Contra Costa County Agriculture Department	Track registration status and billing of companies with devices that need to be registered with Contra Costa County	Company contact information, locations, devices, and invoicing information	Daily	Daily
Agriculture Weights and Measures	Agricultural Commissioner/Sealer of Weights and Measures	Farmer's Market Database	Microsoft Access	Contra Costa County Agriculture Department	Tracks registrations for Certified Producers Certificates	Certified Producers Certificates including producers, Locations, and Products grown	Daily	Daily
Agriculture Weights and Measures	Agricultural Commissioner/Sealer of Weights and Measures	Pest/Weed Management Reporting Database	Microsoft Access	Contra Costa County Agriculture Department	Track use by CCC Ag Depart herbicides and rodenticides	Dates, location, and amount of pesticide use	Daily	Daily
Assessor	Assessor	AES Property Tax Administration	AES Rapid 2000	Tyler Technologies, Inc	Appraisal and customer service	Appraisal and customer service information	Daily	Daily
Assessor Office via Department of Information Technology	Department of Information Technology (DoIT)	Land Information Systems (LIS)	(in-house)	Department of Information Technology	Gather and manages Property valuations, appraisals and assessment rolls of properties and businesses in Contra Costa County	Assessments, parcel information, deeds, events, property values, tax rates, tax rate areas	Daily	Daily
Auditor-Controller	Auditor	Finance System	(in-house)	(in-house)	Maintain financial and program/cost accounting records for the county and generate vendor payments.	Appropriation/expenditure, revenue, encumbrance, program, work authorization, cash, and general ledgers or sub-ledgers, vendor payment history	Daily	Two to three times per week
Auditor-Controller	Auditor	Fixed Assets System	(in-house)	(in-house)	Maintain an inventory of county-wide capital assets for control and accountability and for financial reporting purposes.	Information about capital asset acquisitions, transfers, and deletions by asset type and department.	Monthly	Monthly
Auditor-Controller	Auditor	Laserfiche Document Management System	Laserfiche 10.3	Laserfiche / ECS Imaging, Inc.	Document Management	Document images	Daily	Daily
Auditor-Controller	Auditor	Trust Fund Accounting system	(in-house)	(in-house)	Maintain subsidiary ledgers for Trust Funds	Receipts and disbursements	Twice per month	Twice per month
Board of Supervisors, District 1	Board of Supervisors, District 1	Microsoft Outlook	Exchange	MS Outlook	email communications and calendar	Internal and external communications; calendars, names, email addresses, phone numbers, meeting locations	Daily	Daily
Board of Supervisors, District 1	Board of Supervisors, District 1	Salesforce	CRM	Salesforce CRM	communications database	Constituent names and emails	Daily	Daily
Board of Supervisors, District 1	Board of Supervisors, District 1	Constant Contact			communications mass email	emails	weekly	weekly
Board of Supervisors, District 2	Board of Supervisors, District 2	Salesforce	CRM	Salesforce	Maintain and manage constituent contact information and relationship	Constituent contact information	Daily	Daily
CAO	CC Animal Services Department (CCASD)	Destiny Software	Agenda Quick	Destiny Software	Manages agendas and minutes	BOS Agenda	Monthly	Daily
CC Animal Services Department (CCASD)	CC Animal Services Department (CCASD)	Big Ant	Big Ant	Big Ant	Real time chat for supervisory support during customer calls	Text files		Daily
CC Animal Services Department (CCASD)	CC Animal Services Department (CCASD)	Chameleon	Chameleon	HLP	Animal services database	ASD data	Daily	Daily
CC Animal Services Department (CCASD)	CC Animal Services Department (CCASD)	DocuSign	DocuSign	DocuSign	Digital Signatures	Legally signed documents	Daily	Daily
CC Animal Services Department (CCASD)	CC Animal Services Department (CCASD)	NemoQ	NemoQ	NemoQ	Line queuing management	Time and date	Daily	Daily

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CC Animal Services Department (CCASD)	CC Animal Services Department (CCASD)	Papercut	Papercut	Caltronics	Copy and scan software for the network	digital paperwork	Daily	Daily
CC Animal Services Department (CCASD)	CC Animal Services Department (CCASD)	PetAccess	PetAccess	PetData	Online access portal to pet licensing information	Animal information.	Daily	Daily
CC Animal Services Department (CCASD)	CC Animal Services Department (CCASD)	PetData	PetData	PetData	Licensing fees and tags	Pet and owner information	Daily	Daily
CC Animal Services Department (CCASD)	CC Animal Services Department (CCASD)	Presynct	Presynct	Presynct	online report writing software we use for formal reports	Law enforcement reports	Daily	Daily
CC Animal Services Department (CCASD)	CC Animal Services Department (CCASD)	QWARE	QWARE	C&S Operations	Administrative requests management system (e.g. work orders)	Work order requests, purchase requests, DoIT requests	Daily	Daily
CC Animal Services Department (CCASD)	CC Animal Services Department (CCASD)	Volgistics	Volgistics	Volgistics	Volunteer management software	Volunteer data, schedules, and training	Daily	Daily
CC Animal Services Department (CCASD)	CC Animal Services Department (CCASD)	Zoom	Zoom	Zoom	Online video conferencing	None	Daily	Daily
CC Central San	CC Animal Services Department (CCASD)	Purple Pipe	Purple Pipe	CC Central Sanitation	Reporting on status of reclaimed water	Status of piping required for reclaimed water	Quarterly	Quarterly
CC Fire Protection District	CC Fire Protection District	Amanda regulatory functions and citizen services	Hosted application	Granicus	Code Enforcement	Property information	Daily	Daily
CC Fire Protection District	CC Fire Protection District	CodePal	SQL database	CodePal	Code Enforcement	Property information	Daily	Daily
CC Fire Protection District	CC Fire Protection District	Digitech / Intermedix	SQL replication	Medical billing	Medical billing	Transport billing Info	Daily	Daily
CC Fire Protection District	CC Fire Protection District	Document Management System	Laserfiche	ECS	Record keeping	Property information	Daily	Daily
CC Fire Protection District	CC Fire Protection District	Exterior Hazard Control	SQL database	In house	Vegetation management	Property information	Daily	Daily
CC Fire Protection District	CC Fire Protection District	Fire RMS	Incident reports	Zoll	Incident reporting	Incident data	Daily	Daily
CC Fire Protection District	CC Fire Protection District	Geographic Information System	Maps	ERSI	CAD maps	Maps, SCL, Attributes	Daily	Daily
CC Fire Protection District	CC Fire Protection District	Internet Site	Hosted application	Impression Design	Information sharing	Registrations	Daily	Daily
CC Fire Protection District	CC Fire Protection District	Investigation System	SQL database	In house	Event tracking / scheduling	Internal and external communications; calendars	Daily	Daily
CC Fire Protection District	CC Fire Protection District	MEDs4	ePCR	EVHC	Medical records	Patient Info	Daily	Daily
CC Fire Protection District	CC Fire Protection District	Meet	GCP, Workspace, Gmail	Google	GCP, Gmail, Workspace, Video conferencing	Video	Daily	Daily
CC Fire Protection District	CC Fire Protection District	MS Office 365	Hosted application	Microsoft	Productivity	Various	Daily	Daily

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CC Fire Protection District	CC Fire Protection District	Operative IQ	Hosted application	Bound Tree	EMS supply tracking and control application	Personnel / Medical supplies	Daily	Daily
CC Fire Protection District	CC Fire Protection District	Public Education	SQL database	In house	Event tracking / scheduling	Internal and external communications; calendars	Daily	Daily
CC Fire Protection District	CC Fire Protection District	PulsePoint	SQL database	PulsePoint	Citizen notifications	Incident and response data	Daily	Daily
CC Fire Protection District	CC Fire Protection District	Station Tours	SQL database	In house	Event tracking / scheduling	Internal and external communications; calendars	Daily	Daily
CC Fire Protection District	CC Fire Protection District	Table Command	Table Command	Table Command	Incident management	Incident response	Daily	Daily
CC Fire Protection District	CC Fire Protection District	Team	Hosted application	Microsoft	Video conferencing	Video	Daily	Daily
CC Fire Protection District	CC Fire Protection District	Zoom	Zoom	Zoom	Video conferencing	Video	Daily	Daily
CC Health	CC Animal Services Department (CCASD)	CERS	Environmental Reporting	California EPA	Environmental reporting	Hazardous materials	Yearly	Yearly
Child Support Services	Department of Child Support Services	Accurint	Accurint for Government	Lexis Nexis	Online database used to locate persons, information, and assets.	Personally identifiable information (PII)	Daily	Daily
Child Support Services	Department of Child Support Services	Adobe	Adobe Acrobat Pro	Adobe	Document editing and archiving software	Documents	Daily	Daily
Child Support Services	Department of Child Support Services	Blackboard	BlackBoard	California Child Support Services	Online state application access including security awareness training	State data content	Daily	Daily
Child Support Services	Department of Child Support Services	California Child Support Automation System Child Support Enforcement (CCSAS CSE)	CCSAS CSE	California Child Support Services	Online statewide child support system to maintain child support activities	Federal Tax Information, Personally identifiable information and other confidential child support case related information	Daily	Daily
Child Support Services	Department of Child Support Services	DMV Query Tool	DMV Web Portal	Department of Motor Vehicles	Employee DMV record access	Online employee DMV records	Monthly	Monthly
Child Support Services	Department of Child Support Services	DocuSign	DocuSign	DocuSign	Digital signature	Legally signed documents	Daily	Daily
Child Support Services	Department of Child Support Services	e-Oscar	e-OSCAR	e-Oscar	Online solution for processing Automated Consumer Dispute Verifications.	Automated consumer dispute verifications and automated universal data forms	Daily	Daily
Child Support Services	Department of Child Support Services	Five9 Auto Dialer	Five9 Auto Dialer	Five9	Online auto outbound call notification system	Outbound call scripts	Weekly	Weekly
Child Support Services	Department of Child Support Services	KidStar	KidStar	California Child Support Services	Online child support document access	Child support related documents	Daily	Daily
Child Support Services	Department of Child Support Services	Lenel Systems International Inc.	OnGuard	Lenel	Building access management system	User access/ account info	Daily	Daily
Child Support Services	Department of Child Support Services	LobbyCentral	LobbyCentral	LobbyCentral	Customer check-in management system	User monitoring queue	Daily	Daily
Child Support Services	Department of Child Support Services	Microsoft Endpoint Configuration Manager	Microsoft Endpoint Configuration Manager	Microsoft	End node management	Internal PC and user info	Daily	Daily

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Child Support Services	Department of Child Support Services	Microsoft SharePoint	SharePoint	Microsoft	Document sharing site	Department notes and info for employees to share and reference	Daily	Daily
Child Support Services	Department of Child Support Services	Microsoft System Center Service Manager	Microsoft System Center Service Manger	Microsoft	Helpdesk ticketing system	IT, Helpdesk service log	Daily	Daily
Child Support Services	Department of Child Support Services	Office@Hand	AT&T Collaborate	AT&T	Online VoIP management portal	Employee phone config info	Daily	Daily
Child Support Services	Department of Child Support Services	PaperCut	PaperCut	CalTronics	Copy, Print, Scan software	Digital paperwork	Daily	Daily
Child Support Services	Department of Child Support Services	RightFax	RightFax Enterprise Fax Manager	RightFax	Fax manager	Fax history and user fax info	Daily	Daily
Child Support Services	Department of Child Support Services	SmithOstler (TINA)	SmithOstler	Department of Child Support Services	Child support payment tracking software	Child support payment info	As needed	As Needed
Child Support Services	Department of Child Support Services	Statewide Audit Tool (SAT)	Statewide Audit Tool (SAT)	Cushman Computer Consulting, Inc.	Case audit tool	User case work history	Daily	Daily
Child Support Services	Department of Child Support Services	TurboCourt	TurboCourt	Intresys-TurboCourt	Online case open automation system	Child support case info	As needed	As Needed
Child Support Services	Department of Child Support Services	TXTPagePro	TXTPagePro	Contact Wireless	SMS texting for business	Texting content	As needed	As Needed
Child Support Services	Department of Child Support Services	Wasp Technologies (Mobile Asset)	MobileAsset Professional	MobileAsset	Asset tracking	Department asset info	As needed	As Needed
Child Support Services	Department of Child Support Services	Zoom	Zoom	Zoom	Online video conferencing	none	Daily	Daily
Clerk of the Board	Clerk of the Board	Advisory Body appointment management	Boards & Commissions	Granicus	Online applications, appointments management	Commissioner data - application information & appointment dates	Daily	Daily
Clerk of the Board	Clerk of the Board	Agenda Management System	AgendaQuick	Destiny Software, Inc.	Automated agenda workflow, produce and publish meeting agendas, and minutes	Reports, board orders, resolutions, ordinances and other supporting documents for Board of Supervisors. Also Housing Authority, Fire Protection District and Board Standing committee agenda and minutes management.	Daily	Daily
Clerk of the Board	Clerk of the Board	Assessment Appeals database manager	.NET	Department of Information Technology	Track assessment appeals and manage related assessment appeal information	Assessment appeals applications, status of appeals, information related to assessment appeals and hearings	Daily	Daily
Clerk of the Board	Clerk of the Board	Board meeting manager	Meeting Manager & Votecast	Granicus	Manages BOS and other meetings. Video management, meeting tagging, request to speak, voting, public comment tracking and timing	Meeting videos, agendas, minutes	Weekly	Weekly
Clerk of the Board	Clerk of the Board	Board of Supervisors document archive	Laserfiche	Ray Morgan	Electronic document management	Scanned documents and indexing values for Board of Supervisor records	Daily	Daily
Clerk of the Board	Clerk of the Board	Form 700s Statement of Economic and Conflict of Interest Code management	Form 700s/conflict of interest	Netfile	Track and manage data for Form 700 filers, department liaisons, and code management	Conflict codes, Form 700 information, department information	Daily	Daily
Clerk-Recorder-Elections	Clerk Recorder-Elections	Clerk-Recorder Information Imaging System	LANDDOCS/ Summit/ Clerkdocs Windows 2019/SQL2017	Granicus	Cashiering/ Document Management/OCR/Redaction	Property records, vital records, fictitious business names, professional filings, notary public filings, environmental filings, oaths of offices	Daily	Daily
Clerk-Recorder-Elections	Clerk Recorder-Elections	Election Information Management System	Voter Registration and Election Management System	DFM Associates	Aid in the administration of voter registration and elections	Voter identification, address and political district information	Daily	Daily
Clerk-Recorder-Elections	Clerk-Recorder-Elections	Bluecrest Sorter	Sorter & Software suite	Bluecrest Inc	Scanning ballot envelopes and storing signatures	Signatures Images	Daily Election Cycle	Daily Election Cycle

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Clerk-Recorder-Elections	Clerk-Recorder-Elections	Dominion Voting Systems	Voting System	Dominion	To allow the citizens of Contra Costa County to vote during Elections and tabulate results.	Vote Tally	Daily Election Cycle	Daily Election Cycle
Clerk-Recorder-Elections/Clerk of the Board	Clerk Recorder-Elections	Campaign Finance Reporting and Statement of Economic Interest	Campaign Finance Reporting and Statement of Economic Interest	NetFile	Aid in reporting of compliance with statutory requirements for campaign financial disclosure	Fundraising, expenditure and economic interest data	Daily	Daily
COB and Assessor Via Department of Information Technology (DoIT)	Department of Information Technology (DoIT)	Assessment Appeals database manager for COB and Assessor Interfaces	.NET	Department of Information Technology	Track assessment appeals and manage related assessment appeal information	Assessment appeals applications, status of appeals, information related to assessment appeals and hearings	Daily	Daily
Contra Costa Co. Human Resources	Veterans Affairs	NEOGOV	NEOGOV	Governmentjobs.com, Inc.	NEOGOV HR software automates the entire hiring and performance evaluation process, including position requisition approval, automatic minimum qualification screening, test statistics and analysis, and EEO reporting.	Applicant contact information, job requisition information, hiring manager information	As needed to fulfill hiring needs (approximately 4x/year)	As needed to fulfill hiring needs (approximately 4x/year)
County Administrator Office, CAO Labor Relations, Clerk of the Board, County Counsel, HR, LAFCO, DoIT	Department of Information Technology (DoIT)	Laserfiche Document Management System	Laserfiche Rio Cloud	Laserfiche / Ray Morgan Company	Document Management	Scanned documents and related metadata of the various County departments	Daily	Daily
Court	Public Defender	Odyssey			Court records management system	client court records	Daily	Daily
Department of Information Technology (DoIT)	Board of Supervisors, District 2	Zoom	Zoom	Zoom	Training for staff on managing database in Salesforce.	Constituent names and emails	occasional	none
Department of Information Technology (DoIT)	CC Animal Services Department (CCASD)	O365 Outlook	Exchange	Office 365	Communication and Meetings (i.e. Teams)	External and Internal Communication	Daily	Daily
Department of Information Technology (DoIT)	District Attorney	o365	Office Suite	Microsoft	data processing	documents and communication	daily	Daily
Department of Information Technology (DoIT)	District Attorney	Prosecutor by Karpel		Karpel	CMS	Business line of work	Daily	daily
Department of Child Support Services, Probation Department, Employment & Human	Employment and Human Services Department (EHSD)	Child Welfare Management System	CWS/CMS	State system/IBM	Manages information in child welfare and probation cases and client contact journal	Personally identifiable information - Name, SSN, address, financial information, program eligibility	Daily	Daily
Department of Conservation and Development	Department of Conservation and Development	Conservation and Development - Citizen Access System	Citizen Access	Accela, Inc.	Provides permitting information, parcel lookup, and permit application	Information about permits, planning and parcels	Daily	Daily
Department of Conservation and Development	Department of Conservation and Development	Conservation and Development - Land Use System	Accela Building, Planning, Enforcement and Geographic Information System	Accela, Inc.	Store and track information about building permitting, planning, code enforcement, and geocoded data	Property and permittee identification, project description and plans, permit type, zoning information, conditions of approval, compliance, inspection records	Daily	Daily
Department of Conservation and Development	Department of Conservation and Development	Document Management System	Laserfiche 10.4	ECS Imaging, Inc.	Manage documents	Scanned, digital documents and related metadata	Daily	Daily
Department of Conservation and Development	Department of Conservation and Development	Microsoft Office 365 Suite	Local and Web based	Microsoft	Productivity apps and online storage	Documents & Communications	Daily	Daily
Department of Conservation and Development via City Data Services	Department of Conservation and Development	City Data Services	Web based	City Data Services	Manage the administration of the Community Development Block Grant	Grantee agency data, grantee performance reports, grant amounts, expenditure reporting	Quarterly	Quarterly
Department of Conservation and Development via HUD	Department of Conservation and Development	Disaster Recovery Grant Reporting	Web based	U.S. Department of Housing and Urban Development (HUD)	Maintain Neighborhood Stabilization Program accomplishments and financial information for reporting to the U.S. Department of Housing and Urban Development (county is grantee)	Federal program accomplishments and financial information, County expenditures and program beneficiary information	Quarterly	Quarterly
Department of Conservation and Development via HUD	Department of Conservation and Development	Integrated Disbursement and Information System	Web based	U.S. Department of Housing and Urban Development (HUD)	Federal program accomplishments and financial information	Federal program accomplishments and financial information	Quarterly	Quarterly
Department of Conservation and Development via HUD	Department of Conservation and Development	Sage HMIS Reporting Repository System	Web based	U.S. Department of Housing and Urban Development (HUD)	Report program accomplishments on the Federal Emergency Solutions Grant (ESG) Program	Federal program accomplishments information	Quarterly	Quarterly
Department of Information Technology (DoIT)	CC Animal Services Department (CCASD)	Adobe	Acrobat Pro	Adobe	Document editing and archiving software	Documents	Daily	Daily

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Department of Information Technology (DoIT)	CC Animal Services Department (CCASD)	Microsoft	SharePoint	Microsoft	Document sharing site	SOPs	Monthly	Monthly
Department of Information Technology (DoIT)	CC Animal Services Department (CCASD)	Microsoft Office	OneDrive	Microsoft Office	Cloud storage	Documents	Daily	Daily
Department of Information Technology (DoIT)	CC Animal Services Department (CCASD)	Microsoft Teams	OneDrive	Microsoft Teams	Cloud video conferencing software	Documents	Daily	Daily
Department of Information Technology (DoIT)	Department of Information Technology (DoIT)	County Wide Email and Calendaring System	Exchange	Microsoft	Serve as an electronic communication and scheduling system	Internal, external communications; calendars	Daily	Daily
Department of Information Technology (DoIT)	Department of Information Technology (DoIT)	ESRI GIS System	ArcGIS suite of products	ESRI	Processes location information to provide mapping services to all the County departments	Location information of parcels, addresses, boundaries and other related data	Random	As received
Department of Information Technology (DoIT)	Department of Information Technology (DoIT)	Geographic Information System	ArcGeographic Information System Server	ESRI	Serve Geographic Information System data via Representational State transfer(An Architecture that enables users to access additional relational information data)	All County related Geographic Information Systems data	Daily	Daily
Department of Information Technology (DoIT)	Department of Information Technology (DoIT)	Geographic Information System	MSSQL SERVER	ESRI	Store geocoded data	All County related Geographic Information Systems data	Daily	Daily
Department of Information Technology (DoIT)	Department of Information Technology (DoIT)	Geographic Information System	GeoCortex Essentials	Latitude Geographics	Generate special-purpose maps via the web/internet	All County related Geographic Information Systems data	Daily	Daily
Department of Information Technology (DoIT)	Department of Information Technology (DoIT)	Tivoli Usage and Accounting Manager System	Tivoli UAC	IBM	For IT cost Management. Costs and track, allocate, and invoice based on actual resource use by department	Amounts billed, usage and costs	Daily/Monthly	Daily/Monthly
Department of Information Technology (DoIT)	Veterans Affairs	Countywide Email and Calendaring System	Exchange	Microsoft	Serve as an electronic communication and scheduling system	Internal and external communications; calendars	Daily	Daily
Department of Information Technology (DoIT)	Veterans Affairs	VetPro	VetPro CoCo	Panoramic Software, Inc.	VetPro is a case management, claim creation, and submission software for Veteran Service Officers.	Veteran personal and private information including, but not limited to, DD2-14, Soc. Sec. #, DOB, family members, etc.	Daily	Daily
District Attorney	District Attorney	KACE	K1000	Quest Software	System management	Systems	Daily	Daily
EHSD, HR & HSD	Department of Information Technology (DoIT)	ISI reporting	CDR reporting	AT&T	UCaaS Call History and Call Event Reporting and can provide Analysis and Aid in troubleshooting of poor quality calls.	In & Outbound Calls	Daily	Daily
EHSD, HR & HSD	Department of Information Technology (DoIT)	Telstrat	Record on Demand	AT&T	Call recording and quality monitoring solution	In & Outbound Calls	Daily	Daily
EHSD, HR, HSD, SO and many other Departments	Department of Information Technology (DoIT)	UC Hosted Call Manager Services	Cisco CUCM and Voicemail	AT&T	Cisco's Unified Communications Manager is a hosted VoIP PBX the County uses as their phone System.	In & Outbound Calls	Daily	Daily
Employment and Human Services	Department of Child Support Services	CalWIN (California Work Information Network)	CalWIN	HP Enterprises Inc.	Eligibility determination and case management system	Personally identifiable information (PII)	Daily	Daily
Employment and Human Services	Department of Child Support Services	Medi-Cal Eligibility Data System (MEDS)	MEDS	California Health and Human Services Agency, Department of Health Care Services	Medi-Cal eligibility data system of records	Personally identifiable information (PII)	Daily	Daily
Employment and Human Services	Department of Child Support Services	Northwoods	Northwoods	Hyland	Data repository for EHSD IV-A clients	Customer PII such as birth certificate, driver license, SSN and other PII images.	Daily	Daily
Employment and Human Services	Department of Information Technology (DoIT)	InContact	IVR / ACD	AT&T	Manages call routing to next available agent and recording	Personally identifiable information	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Servtraq	Web based	Central Coast Energy Services, Inc.	Manage the administration of the Low Income Home Energy Assistance (LIHEAP), Department of Energy Weatherization Assistance Program (DOE WAP) program as well as other similar utility programs.	Customer Data, Household/Dwelling Data, Inventory Data, Employee Data	Daily	Daily

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Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	AACTS (APS Automated Client Tracking System)	AACTS	McWilliams Mailliard Technology Group	use by Adult Protective Services as case management & reporting tool	Personally identifiable information - Name, SSN, address, reports of abuse and findings	Daily	on demand (daily)
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	ACD Call Routing system	Avaya	Carousel	routes calls to next available agent at call centers	Personally identifiable information - Name, phone number, date/time of call, reason for call, who handled call	Daily	Continuously during business hours
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Adoptions case tracking	SQL database	EHSD	track status of adoptions	Personally identifiable information - Name, SSN, address. Age, parents, foster parent information, family information.	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Appeals Information Management System (AIMS)	SQL database	EHSD	Appeals Information management System	Personally identifiable information - Appellant's Name, SSN, address, financial information, judge, findings	Daily	Weekly
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	BSI (Brief Symptom Inventory)	SQL database	EHSD	General Assistance client management tool	Personally identifiable information - Name, SSN, Financial assessment of individual and their needs	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	California Healthcare Enrollment, Eligibility and Retention System (CalHEERS)	CalHEERS	Accenture in collaboration with California Department of Health Care Services (DHCS)	California's Implementation of Affordable Care Act's requirement for an Enrollment & Eligibility System	Personally identifiable information - Name, SSN, address, financial information, insurance coverage information, & program eligibility	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	CalJOBS	CalJOBS	State of California	assist job seekers in finding jobs and employers in posting jobs.	Personally identifiable information - Name, contact information, skill set, and resumes	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	CalWIN (California Work Information Network)	CalWIN	HP Enterprises Inc.	Eligibility Determination and case management system	Personally identifiable information - Name, SSN, address, financial information, program eligibility	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Care Tracker (CARS)	Care Tracker	Refined Technologies Inc. (RTI)	Matching In Home Support Services (IHSS) Clients to providers,	Personally identifiable information - Name, contact information, and skill set of providers. Name, needs, and contact information of IHSS clients.	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	CARES (Childcare Accounting, Reporting & Enrollment System)	CARES 4.0	NoHo Software	Manage childcare enrollment for CalWORKs Welfare to Work program	Personally identifiable information - Name, SSN, contact information, employment situation, and children's names needing childcare.	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Client Assessment Tool	SQL database	EHSD	Assist clients in finding contact information for services that they may qualify for.	Personally identifiable information - Client Name & needs assessment results	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	CLOUDS (Child Location, Observation and Utilization Data System)	1Clouds	One Solution Technology	Child Location, Observation and Utilization Data System, ensures proper teacher to student ratios in Head Start Classrooms	Personally identifiable information - Name, address, parents/guardians, program enrollment, attendance at care center	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	CMIPS (Case Management, Information and Payrolling System)	CMIPS II	HP Enterprises in collaboration with California Department of Social Services (CDSS)	Used by In Home Support Services (IHSS), it is a case management system tracking providers and their recipients, addressing payroll and reporting.	Personally identifiable information - Name, SSN, contact information, services provided, and payroll information, associated with which clients.	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Compass Document management System (Formerly CalWIN Client Document Management)	Compass Pilot	Northwoods	management of client document images for the department	Personally identifiable information - drivers licenses, birth certificates, proof of residency, application forms	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	COPA (Child, Outcome, Planning & Administration)	COPA	NULINX INTERNATIONAL INC	web-based child and family outcomes, assessments and data management initiatives for Head Start programs	Personally identifiable information - Name, contact information of child and family and an assessment of their needs and results.	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	EFI Welfare Fraud	SQL database	EHSD	track referrals of potential fraud	Personally identifiable information - Name, SSN, address, financial information, and suspicion.	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Electronic Benefits Transfer (EBT)	Electronic Payment Processing and Information Control (EPPIC)	Xerox, in collaboration with Department of Agriculture	Enables recipients of public assistance have faster and more convenient access to their much-needed benefits.	Personally identifiable information - Name, SSN, address, financial transactions, & program eligibility	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	ESRI ArcGIS Suite	ESRI ArcGIS Suite	ESRI	Mapping client locations to Sites	Personally identifiable information - Name, address, and program participation,	Monthly	Monthly
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Gadwin	SQL database	EHSD	Tracks system problems associated with case management systems.	Personally identifiable information - Name, SSN, address, financial information, program eligibility	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	HICAP (Health Insurance Counseling and Advocacy Program)	Website	EHSD	Provide information to clients on HICAP program and coordinate volunteer educational events	Personally identifiable information - Name, contact information, insurance coverage information, & program eligibility	Daily	Weekly

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Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Homefinding Case Tracking System	SQL database	EHSD	State mandated program combining home finding and foster care	Personally identifiable information - Name, SSN, and location of child and name, address, and residence information of child placements.	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	InContact	InContact	AT&T	integrated call center system that manages call routing to next available agent and recording,	Personally identifiable information - Name, phone number, date/time of call, reason for call, who handled call, and audio record of information exchanged.	Daily	Continuously during business hours
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Independent Living Skills Program (ILSP)	CMS	Goldmine	Manage client contacts for emancipated youth	Personally identifiable information - Name, SSN, address, phone number, and program activities	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	LiveScan Database	SQL database	EHSD	tracks requests for livescan requests from state	Personally identifiable information - Name, SSN, address, phone number, and criminal history if applicable.	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Medi-Cal Eligibility Data System (MEDS)	MEDS	California Health and Human Services Agency, Department of Health Care Services	Medi-Cal eligibility data system of record	Personally identifiable information - Name, SSN, address, financial information, insurance coverage information, & program eligibility	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	NeoSerra	NeoSerra	Outreach Systems	tracks detailed demographic and economic information about Workforce Development clients (Small businesses and entrepreneurs), as well as the assistance provided	Personally identifiable information - Name, SSN, address, financial information about the business, & benefits provided.	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	On-Line Court Reports	SharePoint	EHSD in collaboration with Go-Planet	makes documentation available to courts and attorneys for cases involving children	Personally identifiable information - Case Number, Attorneys involved, contact information of the case participants, the associated court documents.	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	RPCS (Revenue Plus Collection System)	RPCS, formerly CUBS	RevQ, a Columbia Ultimate Company	Used to track revenue collection during benefit recovery.	Personally identifiable information - Name, SSN, address, case number, & financial information,	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Senior Community Service Employment Program (SCSEP)	SCSEP	EHSD	Tracking training of older workers	Personally identifiable information - Name, SSN, address, program eligibility, and training provided.	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	ServicePoint	ServicePoint	WellSky (previously Bowman)	Provides referrals to appropriate resources to seniors age 60 and older, adults with disabilities and caregivers, include housing long term care programs, transportation, personal care, financial, and legal services.	Personally identifiable information - Name, SSN, address, assessment of needs, program eligibility, and contact information for service providers.	Daily	Continuously during business hours
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Statewide Fingerprint Imaging System (SFIS)	SFIS	State of California	SFIS was developed by the Office of Systems Integration (OSI) in conjunction with the California Department of Social Services (CDSS)	Personally identifiable information - Name, SSN, address.	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Structured Decision Making (SDM)	SDM web app	Children's Research Center (CRC), a subsidiary of NCCD	performs safety and risk assessment of children and families.	Personally identifiable information - Name, SSN, Confidential assessment of environment and needs of a family member in a given environment.	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	TASSA (Track Advocacy SSI/SSA Applicants)	SQL database	EHSD	Used to track General Assistance recipients' progress in filing apps for SSI/SSP	Personally identifiable information - Name, SSN, address, phone number, financial status	Daily	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	Tracking Recipients Across California (TRAC)	TRAC	California Dept of Technology Services (OSI)	tracks CalWORKs recipients. Either gather data directly from SAWS (CalWIN) or entered directly by staff.	Personally identifiable information - Name, SSN, contact information, financial information, & program eligibility	Transactional system	Daily
Employment and Human Services Department (EHSD)	Employment and Human Services Department (EHSD)	WIS (Welfare Intercept System)	WIS	California DSS	The California's DSS, with IRS, Food and Nutrition Service, and the Franchise Tax Board. Addresses welfare overpayment recovery	Personally identifiable information - Name, SSN, address, case number, & financial information,	Transactional system	Daily
Federal Government	Employment and Human Services Department (EHSD)	LIHEAP (Low Income Home Energy Assistance Program)	HEAP	HHS, Administration For Children and Families Office of Community Services, Division of Energy Assistance	Assist low income residents with Heating and Energy financial Assistance Program	Personally identifiable information - Name, SSN, address, financial information, program eligibility	Daily	Daily
Human Resources	CC Animal Services Department (CCASD)	Oracle	PeopleSoft	Oracle	Human Resources management system	HR Data	Daily	Daily
Human Resources	Human Resources	AppointmentsPlus	Web Based application	AppointmentsPlus	candidate I-9 appointment scheduling	candidate names and appointment schedule	Daily	daily
Human Resources	Human Resources	Constant Contact	Web Based application	Constant Contact	To send mass email to selected population	Mass email message, Recipients	On Demand	On Demand



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Human Resources	Human Resources	County Human Resources Recruitment/Onboarding system	NeoGov InsightEdition	GovernmentJobs.com	Assists in recruitment and acceptance of applications for county jobs. Departmental onboarding process.	Applicant Personal information for recruitment	Daily	Daily
Human Resources	Human Resources	Equifax Compliance Center	Web Portal	TALX Corporation	Checks work eligibility in US and criminal back ground check via E-Verify	Applicant Personal Information for verification. I-9	Daily	Daily
Human Resources	Human Resources	eSkill	Web Based application	eSkill	to administer remote employment assessments	applicant score data, test content	Daily	Daily
Human Resources	Human Resources	Gallup, Strengthfinders		Gallup, Inc.				
Human Resources	Human Resources	HireVue	Web Based application	HireVue	to conduct video-based interviews	applicant score data, test content	Daily	Daily
Human Resources	Human Resources	LaserFiche	LaserFiche (Cloud)	Ray Morgan	To store documents in Electronic format	Human Resources and Benefits scanned documents	Daily	Daily
Human Resources	Human Resources	SkillSurvey	Web Portal	SkillSurvey	Applicants' reference check	reference information of applicants	Daily	Daily
Human Resources	Human Resources	Solarwinds	Web Based application	Solarwinds	Ticketing system for HRIS Assistance	Name, department, work contact information	Daily	Daily
Human Resources	Human Resources	SurveyGizmo	Web Portal	Alchmer	to collect customer feedback and respond to the need promptly	Survey answers and comments	On Demand	Daily
Human Resources/Merit Board	Human Resources	CivicPlus	Web Portal	CivicPlus	Web (internal, external) contents management	Web contents	Daily	Daily
Information Technology	Department of Child Support Services	CivitPlus	Web Portal	CivicPlus	Web (internal, external) contents management	Web contents	Daily	Daily
Information Technology	Department of Child Support Services	Microsoft O365 Outlook	Exchange	Microsoft	Communication and meetings	External and internal communication	Daily	Daily
Information Technology	Department of Child Support Services	Microsoft Office 365	OneDrive	Microsoft	Document software	Documents	Daily	Daily
Library	Library	Library Circulation Management System	CARLX	The Library Corporation (TLC)	Maintains transactions relating to circulation of library materials	Patron contact information, fines, fees, and transactions	Daily	Daily
Office of the County Administrator, Law & Justice Information Systems	Office of the County Administrator, Law & Justice Information Systems	Warrant Management System	Justice Automated Warrant System	Department of Information Technology	A central repository of warrants accessible by the Court and County law enforcement agencies that provides the ability to issue warrants, and update warrant status (serve, recall, etc.)	Warrant subject, warrant information, law enforcement agencies, and warrant status	Daily	Daily
Office of the County Counsel	County Counsel	Email and Calendaring System	Electronic Communication	Microsoft	Electronic Email	Confidential Client Communication General Office Communication	Throughout the workday	Throughout the workday
Office of the County Counsel	County Counsel	Office calendaring and CaseTracking System	Server	Abacus	Serves as an electronic calendaring system, contacts directory, and case listing	Internal case and calendar listing	Throughout the day	Throughout the day
Office of the District Attorney	Office of the County Administrator, Law & Justice Information Systems	District Attorney Case Management System	PROSECUTORbyKarpel	Karpel Solutions, Inc.	Aid the Office of the District attorney in the review, filing, and prosecution of adult criminal and civil cases.	Information on cases, defendants, juveniles, guardians, charges, witnesses, victims, law enforcement agencies/officers, defense counsel, courts, and documents.	Daily	Daily
Office of the Public Defender	Office of the County Administrator, Law & Justice Information Systems	Public Defender Case Management System	DEFENDERbyKarpel	Karpel Solutions, Inc.	Aid the Office of the Public defender in the review, assignment, and defense of adult and juvenile defendants.	Information on cases, defendants, juveniles, charges, and law enforcement agencies/officers.	Daily	Daily
Probation	Probation	Community Services (AB109) database	Access	Microsoft	Manages Client Information and Provides statistics for AB109 adult cases	Adult Client Information, inc criminal details, addresses, and other administrative data	Daily	Daily

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Probation	Probation	Computer-Assisted Probation System (CAPS)	Access	Microsoft	Manages Client Information and Provides statistics for selected adult cases	Adult Client Information, inc criminal details, addresses, and other administrative data	Daily	Daily
Probation	Probation	DNA Index	Access	Microsoft	Maintains index of DNA (buccal and Palm) samples taken by Probation	Juvenile and Adult client DNA sample records and palm print submission	Daily	Daily
Probation	Probation	Juvenile Hall Intake Database (Sierra)	Access	Microsoft	Record and report Juvenile Hall population	Juvenile client information pertaining to stay at Juvenile Hall	Daily	Daily
Probation	Probation	Ohio Risk Assessment System (ORAS)	website	University of Cincinnati	Manages Adult Assessments	Records of adult risk Assessment answers	Daily	Daily
Probation	Probation	Ohio Youth Assessment System	website	University of Cincinnati	Manages Juvenile assessments	Records of juvenile risk assessment answers	Daily	Daily
Probation	Probation	Probation PreTrial Case Tracking	Access	Microsoft	Manages Client information and provides statistics for adult Pretrial cases	Adult Client Information, inc criminal details addresses, and other administrative data	Daily	Daily
Probation Department	Office of the County Administrator, Law & Justice Information Systems	Probation Case Management system	LJIS - Probation	Department of Information Technology	Aid the Probation Department in their responsibility to investigate and supervise adults and juveniles as ordered by the Superior Court and to refer juvenile offenders to the District Attorney.	Information on cases, defendants, juveniles, guardians, charges, witnesses, victims, and law enforcement agencies/officers.	Daily	Daily
Probation via CAO Law & Justice Systems	Probation	Probation Case Management System	LJIS - Probation	Department of Information Technology	Aid in the investigation and court ordered supervision of adults and Juvenile	Information about cases, parties, witnesses, victims, and law enforcement agencies / officers	Daily	Daily
Public Works	CC Animal Services Department (CCASD)	Corrigo Inc.	Corrigo	Corrigo Inc.	Facilities maintenance request	Facilities maintenance	Daily	Daily
Public Works	CC Animal Services Department (CCASD)	Periscope Holdings	E-Pro Navigation and approvals	Periscope Holdings	Procurement	Vendor and departmental purchasing	Daily	Daily
Public Works	Public Works	Area-of-Benefit (AOB) Fee Tracking	Oracle Forms/Reports 11g	N/A (Custom)	Track AOB traffic & drainage fees/payments	Assessor's parcel numbers, fee schedule, fees collected	Daily	Daily
Public Works	Public Works	Capital Project Status	Access 2016	N/A (Custom)	Track capital projects	Capital project information, status	Daily	Daily
Public Works	Public Works	County Facilities Maintenance System	Enterprise 9.2 (cloud)	Corrigo	Maintain records of work dispatch and timekeeping for facilities maintenance activities	County maintained buildings, Work requests, timecards	Daily	Daily
Public Works	Public Works	County Fleet Management System	FleetFocus M5 20.0.3 (migrating to Cloud)	AssetWorks	Track vehicle maintenance/depreciation, cost recovery	Fleet data (make/ model/ year), labor, inventory	Daily	Daily
Public Works	Public Works	Debt Service Management System	MS Access 2016	N/A (Custom)	Manage loan payments on County properties	Building info, bond/payment	Daily	Daily
Public Works	Public Works	Document Management System	LaserFiche 10.4.2	ECS Imaging	Electronic Document Management	Document images, document metadata	Daily	Daily
Public Works	Public Works	GIS Desktop Applications	ArcGIS 10.8.1	ESRI	Uses GIS data for desktop GIS & CAD applications.	Assets, Facilities, Parcels, Roads, Stormwater	Daily	Daily
Public Works	Public Works	GIS Web Application (PWWMAPS)	Geocortex Essentials 4.14	ESRI	Enable users to access & edit Public Works Geographic Information System data	Assets, Facilities, Parcels, Roads, Stormwater	Daily	Daily
Public Works	Public Works	Joint Billing System (JBS)	Oracle Forms/Reports 11g	N/A (Custom)	Timekeeping and Cost Recovery for Land Development permits	Timekeeping, projects, billing, payments	Daily	Daily
Public Works	Public Works	Pencil Budget	Access 2016	N/A (Custom)	Assist with creating pencil budget for the annual budget process	Actual and forecast building costs	Daily	Daily

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Public Works	Public Works	Print and Mail Management System	Avanti Slingshot 8.0	Avanti Systems	Track/Bill county departments for print and mail jobs	Information about printing and mailing jobs, inventory, billing	Daily	Daily
Public Works	Public Works	Print and Mail Ordering System for County Departments	OneSource	PTI Marcom	Provide system for ordering print jobs from Print & Mail	Departments' print job requests	Daily	Daily
Public Works	Public Works	Procurement System	ePro 15.8.0.3 (cloud)	Periscope Systems	Assist in purchasing software with a web interface front end	Requisitions, Purchase Orders, Vendor info	Daily	Daily
Public Works	Public Works	Project Management Systems	Cognos 10.2.2	IBM	Assist with budgeting projects	Project/budget, funding sources, actuals	Daily	Daily
Public Works	Public Works	Public Works Contractors/Consultants	Access 2016	N/A (Custom)	Track viable contractors and consultants for capital projects bids	Contractor contact info	Daily	Daily
Public Works	Public Works	Public Works Road and Flood Control Management System	MaintStar 13.5.95 (exploring cloud solution)	MaintStar	Manage maintenance, labor and equipment costs	Road maintenance task description, related equipment, labor hours, labor rates	Daily	Daily
Public Works	Public Works	PWD Capital Projects/Real Estate Services	Web-based GUI/API on SQL Server Database	N/A (Custom)	Track Capital Projects/Real Estate Services - Requests	Tracks Requestor, Service #, Requesting Department, Org #, Date Requested, Approval Status, Receive Date and Other Detail Information	Daily	Daily
Public Works	Public Works	RAMP Asset Inventory	Oracle Forms/Reports 11g	N/A (Custom)	Track County-owned and leased buildings	Contra Costa County buildings types, addresses, square footage	Daily	Daily
Public Works	Public Works	Storm Water Utility Fees (SWUF)	Oracle Forms/Reports 11g	N/A (Custom)	Calculate storm water utility fees to put on property tax bill	Assessor's parcel numbers, parcel size, tax rate areas, stormwater assessments	Monthly	Monthly
Public Works	Public Works	Street Saver	StreetSaver 9 <cloud>	M T C	Planning and tracking road conditions and maintenance	road data (type, width, condition)	Daily	Daily
Public Works	Public Works	Trust Accounting	Oracle Forms/Reports 11g	N/A (Custom)	Track trust fund deposits and calculate interest on refunds	Balances and interest rates for Public Works trust funds	Daily	Daily
Public Works	Public Works	Utility Manager	UM Pro 4.0	Ecova	Manage utility payments for all county-owned buildings	Utility billing data for Contra Costa County buildings	Daily	Daily
Public Works	Public Works	Utility Payments	MS Access 2016	N/A (Custom)	Act as interface between Utility Manager (COTS) and finance system	Utility payments	Daily	Daily
PW Print and Mail	CC Animal Services Department (CCASD)	Onesource	Onesource	Onesource	Requesting PW Print/Mail	Business cards, signs, ads	Quarterly	Quarterly
Sheriff	CC Animal Services Department (CCASD)	ARIES	ARIES	ARIES	Automated Regional Info Sys, real time incident reporting		Daily	Daily
Sheriff	CC Animal Services Department (CCASD)	Samsara	TriTech Systems (Tiburon)	Samsara	Field Services Dispatching software	Field Services incidents	Daily	Daily
Tax Collector via Department of Information Technology (DoIT)	Department of Information Technology (DoIT)	Secured Property Taxes (PTS)	(in-house)	Department of Information Technology	Manages Unsecured Property Taxes	Secured property ownership and address(es); personal property values; taxbill number, tax year and amount; tax rates and tax rate area related information	Daily	Daily
Tax Collector, Auditor via Department of Information Technology (DoIT)	Department of Information Technology (DoIT)	Supplemental Systems (SPT)	(in-house)	Department of Information Technology	Manages Supplemental secured Property Taxes	Supplemental secured property ownership and address(es); personal property values; taxbill number, tax year and amount; tax rates and tax rate area related information	Daily	Daily
Treasurer/Tax Collector and Auditor-Controller	Auditor	Redeemed Warrant System	(in-house)	(in-house)	Maintain record of warrants issued, redeemed, and canceled.	Information about warrant issuances, redemptions, and cancellations	Daily	Daily
Treasurer-Tax Collector via Department of Information Technology (DoIT)	Department of Information Technology (DoIT)	Redemption Property Tax System or Secured Abstract Maintenance or Delinquent Tax System (SAM)	(in-house)	Department of Information Technology	Manages Defaulted Property Taxes	Defaulted property tax information including APN, default number, defaulted tax amount and defaulted tax related information.	Daily	Daily

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Treasurer-Tax Collector, Auditor, Assessor via Department of Information Technology (DoIT)	Department of Information Technology (DoIT)	Unsecured Property Tax System (BUD)	(in-house)	Department of Information Technology	Manages Unsecured Property Taxes	Unsecured property ownership and address(es); personal property values; taxbill number, tax year and amount; tax rates and tax rate area related information	Daily	Daily
Treasurer-Tax Collector's Office	Treasurer and Tax Collector	Electronic Deposit Permit System	Web app and AWS	(in-house)	submit deposit permits electronically	deposit permits	Daily	Daily
Treasurer-Tax Collector's Office	Treasurer and Tax Collector	Business License Administration	HDLPrime	HDL Companies	Manage Business license Information	Business owner identification, type of licenses	Daily	Daily
Treasurer-Tax Collector's Office	Treasurer and Tax Collector	Cashiering System	Grant Street Cashiering	Grant Street	Assist with cashiering and imaging of recorded and filed documents	Parcel information/ payment information	Daily	Daily
Treasurer-Tax Collector's Office	Treasurer and Tax Collector	Payment Archive System	FirstView	RT Lawrence Corporation	Archive payment information	Parcel information, payment information	Daily	Daily
Treasurer-Tax Collector's Office	Treasurer and Tax Collector	Payment Processing System	RTL	RT Lawrence Corporation	Process payments	Parcel information, payment information	Daily	Daily
Treasurer-Tax Collector's Office	Treasurer and Tax Collector	Property Tax Online Payment System (PTOPS)	Web based	(in-house)	Bulk Tax Payment Processing	Parcel number, bill number, amount due, status, situs address	Daily	Daily
Treasurer-Tax Collector's Office	Treasurer and Tax Collector	Revenue management system (RevQ)	CUBS	Columbia Ultimate	Delinquent Taxes	Parcel, owner & collection information	Daily	Daily
Treasurer-Tax Collector's Office	Treasurer and Tax Collector	SymProl	Web based	Emphasys	Record all investment holdings and transactions in the County Treasury Pool	Investment holdings/securities and trading activities	Daily	Daily
Yourit.va.gov	Veterans Affairs	Citrix	VA Citrix Remote Access	Service Now/YourIT.VA.gov	Access VA records	No data is stored locally on our computers. It is a portal used by our dept. to access the VA database.	Accessed daily	Accessed daily